



TEXA GLOBAL CERTIFICATION PRIVATE LIMITED

TPLF15 Rev. 01
(04.11.2024)

CLIENT FEEDBACK

Date:

Name of Company:

Audit Type: Initial Surveillance Recertification

Please indicate your performance rating by ticking in the appropriate boxes:

Excellent Good Adequate Poor V .Poor

S.NO	PARTICULARS	RATING (at the scale of 1-10)
1.	Promptness of response and adequacy of Communication from the TPL.	
2.	Information provided by the Audit Team in the Opening meeting and Closing meetings.	
3	Audit Team was competent.	
4.	Knowledge of the audit team and understanding of the scope of the company.	
5.	Communication Skill, Attitude and professional behavior of Audit Team.	
6.	Audit Team was ethical, open minded, diplomatic, collaborative and observant.	
7.	Audit team consist Specific knowledge of your industry/Sector.	
8.	Information provided by the Audit team for Nonconformities and management of your company understanding the Nonconformities.	
9.	How would you rate the overall performance of the Audit team?	
10.	Level of overall satisfaction of the TPL services.	
	TOTAL	
	RATING <ul style="list-style-type: none">• Excellent - equal or more than 9• Good - 7-8• Adequate - 5-7• Poor - 4-5• V. Poor < 4	

(SIGNATURE WITH NAME & DESIGNATION WITH COMPANY SEAL)